



Product Name: VS-62H

Current Version:

| Ver.Type | Ver No. | Date |
|----------|-----------|--------------|
| Firmware | 2.3.30418 | October 2016 |
| Software | – | – |
| Web | – | – |
| Hardware | – | – |

RN Date: November 2016

Reference: 11249

Kramer Product Affected:

| Product Name | Minimum FW Version for Upgrade | Recommended for All Units | Only if Added Features are Required |
|--------------|--------------------------------|---------------------------|-------------------------------------|
| VS-62H | Any | Yes | N/A |
| | | | |

Technical Notes:

- Switching time was improved and various bugs were fixed.

Codependency with Other Products and Software:

- There is no codependency with other products or software.



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RN Date: November 2016

Reference: 11249

The following changes were made in this version:

Modifications:

| QC ID | Description |
|-------|-------------------------|
| | Switching time improved |

Bugs Fixed:

| QC ID | Description |
|-------|--|
| 2666 | Fixed compatibility with VS-62H, SID-X3N and FC-46XL |
| 8880 | Mute function didn't work with Dell U2413 or after HPD with any screen |
| 8881 | Selected button in webpage does not match the actual selected input in SID-X3N |

Bugs to be Fixed in Future Version:

| QC ID | Description |
|-------|--|
| 2254 | Cannot load the WEB page on iPhone and Android phone |
| 2277 | Step-In functionality has a problem |
| 2328 | IN1 interrupt caused interrupt in test pattern |
| 2397 | Color distortion on test pattern |
| 2606 | MUTE didn't work from front panel in function mode. Web OK |
| 2858 | Device accepted non-alphanumeric characters in "set-name" and "set-model" P3K commands |
| 3534 | Display resolutions not supported in EDID were copied to input |
| 3641 | In rare cases there is no picture from MacBook |



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| QC ID | Description |
|-------|---|
| 3643 | Incorrect input selection after using test pattern |
| 4745 | In the web page of VS-62H no message appeared when upgrading version while DIP SW #7 is off |
| 6309 | VS-62D & VS-62H via UDP: When any valid EDID file was copied into any input, received error 'The EDID was not copied' and after that nothing worked until the matrix was reset. |
| 6719 | VS-62H via UDP: could not read the output EDID by right-clicking on output |
| 7081 | VS-62H - VID control command did not work properly |
| 8015 | There was no communication with CISCO switches |
| 8620 | WEB: definition for TCP Port was missing |

Known Limitations (including compatibility limitations):

| QC ID | Description |
|-------|--|
| 2249 | WEB - Changing the baud rate value in WEB page must be followed by a warning |
| 2485 | A 15m cable gave no picture on a DELL screen |
| 3626 | WEB: device doesn't support *.kpt file |

Preceding Version: F - 2.2.30096



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Product Name: VS-62H

Preceding Version:

| Ver.Type | Ver No. | Date |
|----------|-----------|-------------|
| Firmware | 2.2.30096 | August 2016 |
| Software | – | – |
| Web | – | – |
| Hardware | – | – |

RN Date: August 2016

Reference: 10920

The following changes were made in this version:

New Features:

| | Description |
|--|--------------------------------------|
| | Step-in support for DIP-30 was added |
| | Fast switching was added |

Bugs Fixed:

| QC ID | Description |
|-------|---|
| 3600 | Device was stuck after ~20min. |
| 3610 | No screen update on WEB, WEB FW upgrade didn't work. |
| 6290 | Step-in didn't work with VS-62H |
| 8567 | Incorrect HDCP mode of input and HDCP signal info representation on WEB. |
| 8569 | The year was updated. |
| 4376 | The selected button in VS-62H web page did not match the actual selected input in SIDX-3N (miscommunication between VS62H to SIDX-3N) |
| 6681 | Unmute function didn't work |
| 8326 | Frequently, there wasn't video signal on MONOPRICE monitor with HDCP source |
| 8394 | Slow response after a send command |
| 8512 | WEB - Webpage did not show unit's details when using IE browser |
| 8636 | Incorrect audio DATA in EDID of NEC monitor copied to input |



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Bugs to be Fixed in Future Version:

| QC ID | Description |
|-------|--|
| 2277 | Step-In functionality had a problem |
| 2328 | IN1 interrupt caused interrupt in test pattern |
| 2397 | Color distortion on test pattern |
| 2606 | MUTE didn't work from front panel in Function mode. Web OK |
| 2666 | Compatibility VS-62H SID-X3N and FC-46XL |
| 2858 | Device accepted non-alphanumeric characters in "set-name" and "set-model" P3K commands |
| 3534 | Not supported by display resolutions in EDID copied to input |
| 3641 | No picture from MacBook |
| 3643 | Incorrect input selection after using test pattern |
| 4745 | In the web page of VS-62H no message appeared when upgrading version while DIP SW #7 is off |
| 6309 | VS-62D & VS-62H via UDP: When any valid EDID file was copied into any input, got error 'The EDID was not copied' and after that nothing worked - need to reset matrix. |
| 6719 | VS-62H via UDP: could not read output EDID by right-clicking on output |
| 7081 | VS-62H - VID Control command did not work properly |
| 8015 | There was no communication with CISCO switches |
| 8620 | WEB: definition for TCP Port was missing |

Known Limitations (including compatibility limitations):

| QC ID | Description |
|-------|--|
| 2249 | WEB - Changing the baud rate value in WEB page must be followed by a warning |
| 2485 | A 15m cable gave no picture on a DELL screen |
| 3626 | WEB: device doesn't support *.kpt file |

Preceding Version: F – 2.0.16265



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Product Name: VS-62H
Preceding Version: F – 2.0.16265
Version Date: December 2014
Reference: 8041

The following changes were made in this version:

Added Features:

- Support for the SID-X3N was added.

Known Issues:

- When using the pattern generator, non-RGB content connected to input 6 may cause issues in image stability.
- MUTE doesn't work from the front panel in Function mode. From the Web it is OK.

Preceding Version: F – 1.1.15803



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Product Name: VS-62H
Preceding Version: F – 1.1.15803
Version Date: September 2014
Reference: 7804

The following changes were made in this version:

Fixes:

- Auto-switch mode sometimes caused random input switching.

Known Issues:

- When using the pattern generator, non-RGB content connected to input 6 may cause issues in image stability.
- MUTE doesn't work from the front panel in Function mode. From the Web it is OK.
- There are some compatibility issues when working with SID-X3 as a step-in device in auto switching mode

Preceding Version: NP – 1.0



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Product Name: VS-62H
Preceding Version: NP – 1.0
Version Date: May 2014
Reference: 4381

This is a release note for a new product.

Known Issues:

- When using the pattern generator, non-RGB content connected to input 6 may cause issues in image stability.
- MUTE doesn't work from the front panel in Function mode. From the Web it is OK.
- There are some compatibility issues when working with SID-X3 as a step-in device in auto switching mode

Preceding Version: N/A



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